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MEDICAID MEMO

Last Updated: 07/26/2022

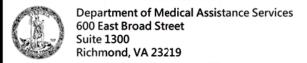
Retroactive Billing for Addiction and Recovery Treatment Services (ARTS) Effective July 1, 2020

The purpose of this memorandum is to clarify retroactive Medicaid eligibility and provider expectations for ARTS authorization/billing requirements.

As described in the ARTS Manual, Chapter 4, pages 27 -28, service authorization is required prior to service delivery for most ARTS services. Retroactive requests for authorizations will not be approved with the exception of retroactive Medicaid eligibility for the individual. When retroactive eligibility is obtained, the request for authorization must be submitted to the service authorization contractor no later than thirty (30) days from the date that the individual's Medicaid was activated; if the request is submitted later than thirty (30) days from the date of activation, the request will be authorized beginning on the date it was received.

PROVIDER CONTACT INFORMATION & RESOURCES

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www.virginiamedicaid.dmas.virginia.gov	
1-800-884-9730 or 1-800-772-9996	
https://dmas.kepro.com/	
insted Care Plus (CCC Plus), and Program of All	
Medallion 4.0, Commonwealth Coordinated Care Plus (CCC Plus), and Program of All- Inclusive Care for the Elderly (PACE). In order to be reimbursed for services provided to a	
managed care enrolled individual, providers must follow their respective contract with the	
The managed care plan may utilize different guidelines	
e-for-service individuals.	
http://www.dmas.virginia.gov/#/med4	
http://www.dmas.virginia.gov/#/cccplus	
http://www.dmas.virginia.gov/#/longtermprograms	



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Magellan Behavioral Health Behavioral Health Services Administrator, check eligibility, claim status, service limits, and service authorizations for fee-for- service members.	www.MagellanHealth.com/Provider For credentialing and behavioral health service information, visit: www.magellanofvirginia.com, email: VAProviderQuestions@MagellanHealth.com,or Call: 1-800-424-4046
Provider HELPLINE Monday-Friday 8:00 a.m5:00 p.m. For provider use only, have Medicaid Provider ID Number available.	1-804-786-6273 1-800-552-8627
Aetna Better Health of Virginia	www.aetnabetterhealth.com/Virginia 1-800-279-1878
Anthem HealthKeepers Plus	www.anthem.com/vamedicaid 1-800-901-0020
Magellan Complete Care of Virginia	<u>www.MCCofVA.com</u> 1-800-424-4518 (TTY 711) or 1-800-643-2273
Optima Family Care	1-800-881-2166
United Healthcare	www.Uhccommunityplan.com/VA and www.myuhc.com/communityplan 1-844-752-9434, TTY 711
Virginia Premier	1-800-727-7536 (TTY: 711),