



Department of Medical Assistance Services
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<https://dmas.virginia.gov>

MEDICAID MEMO

Rate Changes for Congregate Residential and Personal Care Services - Effective July 1, 2009

Last Updated: 03/09/2022



Rate Changes for Congregate Residential and Personal Care Services - Effective July 1, 2009

The purpose of this memo is to inform you of changes in the payment rates for congregate residential and personal care services effective for dates of service on or after July 1, 2009. As directed in the 2009 Appropriation Act:

1. **Congregate Residential** rates under the Intellectual Disabilities Waiver were increased

3.6 percent, effective July 1, 2008. Effective July 1, 2009, the 3.6 percent increase is replaced by a 2-percent increase above rates in effect for state fiscal year 2008. This change is mandated by Item 306.TT of the Act.

The following rates will be implemented for dates of service on or after July 1, 2009:

National Code	NOVA/ ROS	Code Description	Rates Effective 7/1/2008	New Rates Effective 7/1/2009
97535	NOVA	Congregate Residential Support	\$17.63	\$17.36
97535	ROS	Congregate Residential Support	\$15.33	\$15.10

NOVA=Northern Virginia ROS=Rest of State

2. **Personal Care Services** rates shall increase under the department's home and community-based care waivers by 3 percent on July 1, 2009,



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as mandated by Item 306.CCC of the Act. Personal Care Services include personal care, respite care and companion care services provided in the EDCD, HIV/AIDS, ID, and DD waivers, the Children's Mental Health Program, and Early Periodic Screening Diagnosis and Treatment (EPSDT) Program. The increase is for both agency and consumer-directed personal care services and service facilitation services furnished for consumer-directed personal care services.

The following rates will be implemented for dates of service on or after July 1, 2009:

National Code	NOVA/ROS	Code Description	Rates Effective 7/1/2007	New Rates Effective 7/1/2009
S5126	NOVA	Consumer Directed Personal Assistance/Attendant Care	\$11.14	\$11.47
S5126	ROS	Consumer Directed Personal Assistance/Attendant Care	\$8.60	\$8.86
S5135	NOVA	Companion Services	\$14.76	\$15.20
S5135	ROS	Companion Services	\$12.53	\$12.91
S5136	NOVA	Consumer Directed Companion Services	\$11.14	\$11.47
S5136	ROS	Consumer Directed Companion Services	\$8.60	\$8.86
S5150	NOVA	Consumer-Directed Respite Services	\$11.14	\$11.47
S5150	ROS	Consumer-Directed Respite Services	\$8.60	\$8.86
T1005	NOVA	Respite Care	\$14.76	\$15.20
T1005	ROS	Respite Care	\$12.53	\$12.91
T1005	NOVA	Respite Care - HIV/AIDS Waiver	\$15.87	\$16.35
T1005	ROS	Respite Care - HIV/AIDS Waiver	\$13.99	\$14.41
T1019	NOVA	Personal Care	\$14.76	\$15.20
T1019	ROS	Personal Care	\$12.53	\$12.91
T1019	NOVA	Personal Care-HIV/AIDS Waiver	\$15.87	\$16.35
T1019	ROS	Personal Care-HIV/AIDS Waiver	\$13.99	\$14.41
H2000	NOVA	Service Facilitation Initial Comprehensive Visit	\$226.03	\$232.81



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H2000	ROS	Service Facilitation Initial Comprehensive Visit	\$174.12	\$179.34
S5109	NOVA	Service Facilitation Consumer Training Visit	\$224.95	\$231.70
S5109	ROS	Service Facilitation Consumer Training Visit	\$173.04	\$178.23
S5116	NOVA	Service Facilitation Management Training Hours	\$28.12	\$28.96
S5116	ROS	Service Facilitation Management Training Hours	\$21.63	\$22.28
99509	NOVA	Service Facilitation Routine Visit	\$70.30	\$72.41
99509	ROS	Service Facilitation Routine Visit	\$54.08	\$55.70
T1028	NOVA	Service Facilitation Reassessment Visit	\$113.56	\$116.97
T1028	ROS	Service Facilitation Reassessment Visit	\$86.52	\$89.12

NOVA=Northern Virginia ROS=Rest of State

REQUESTS FOR DUPLICATE REMITTANCE ADVICES

In an effort to reduce operating expenditures, requests for duplicate provider remittance advices will no longer be printed and mailed free of charge. Duplicate remittance advices will be processed and

sent via secure email. A processing fee for generating duplicate paper remittance advices will be applied to paper requests, effective July 1, 2009.

ELIGIBILITY VENDORS

DMAS has contracts with the following eligibility verification vendors offering internet real-time, batch and/or integrated platforms. Eligibility details such as eligibility status, third party liability, and service limits for many service types and procedures are available. For more information on the services that are offered contact the vendors:



Passport Health
Communications, Inc.
www.passporthealth.com
sales@passporthealth.com

Telephone #: (888) 661-5657

SIEMENS Medical Solutions -
Health Services Foundation
Enterprise Systems/HDX
www.hdx.com

Telephone #: (610)
219-2322 Emdeon

www.emdeon.com

Telephone #:
(877) 363-3666

ELIGIBILITY AND CLAIMS STATUS INFORMATION

DMAS offers a web-based Internet option (ARS) to access information regarding Medicaid or FAMIS eligibility, claims status, check status, service limits, prior authorization, and pharmacy prescriber identification. The website address to use to enroll for access to this system is <http://virginia.fhsc.com>. The MediCall voice response system will provide the same information and can be accessed by calling 1-800-884-9730 or 1-800-772-9996. Both options are available at no cost to the provider.

Providers must check the recipient's eligibility via the web-based system or MediCall to verify enrollment in Plan First. The system will have a prompt stating the enrollee has "family planning coverage only". There is not an identifier on the Medicaid card to alert the provider of Plan First enrollment.

"HELPLINE"

The "HELPLINE" is available Monday through Friday from 8:30 a.m. to 4:30 p.m., except on state holidays, to answer questions. The "HELPLINE" numbers are:



1-804-786-6273 Richmond
area and out-of-state long distance 1-800-552-8627 All
other areas (in-state, toll-free long distance)

Please remember that the "HELPLINE" is for provider use only. Please have your Medicaid provider identification number available when you call.

✖ COPIES OF MANUALS

✖ DMAS publishes electronic and printable copies of its Provider Manuals and Medicaid Memoranda on the DMAS website at www.dmas.virginia.gov. Refer to the "DMAS Content Menu" column on the left-hand side of the DMAS web page for the "Provider Services" link, which takes you to the "Manuals, Memos and Communications" link. This link opens up a page that contains all of the various communications to providers, including Provider Manuals and Medicaid Memoranda. The

Internet is the most efficient means to receive and review current provider information. If you do not have access to the Internet or would like a paper copy of a manual, you can order it by contacting Commonwealth-Martin at 1-804-780-0076. A fee will be charged for the printing and mailing of the manuals and manual updates requested.

PROVIDER E-NEWSLETTER SIGN-UP

DMAS is pleased to inform providers about the creation of a new Provider E-Newsletter. The intent of this electronic newsletter is to inform, communicate, and share important program information with providers. Covered topics will include changes in claims processing, common problems with billing, new programs or changes in existing programs, and other information that may directly affect providers. If you would like to receive the electronic newsletter, please sign up at www.dmas.virginia.gov/pr-enewsletter.asp.



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Please note that the Provider E-Newsletter is not intended to take the place of Medicaid Memos, Medicaid Provider Manuals, or any other official correspondence from DMAS.