



Billing Instructions (Early Intervention)

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Billing Instructions (Early Intervention)

Updated: 5/12/2017

The purpose of this chapter is to explain the documentation procedures for billing the Virginia Medicaid Program.

Two major areas are covered in this chapter:

- General Information - This is information about the timely filing of claims, claims inquiries, and billing supply procedures.
- Billing Procedures - Instructions are provided on the completion of the claim forms and the submission of adjustment requests.

Electronic Submission of Claims

Electronic billing using Electronic Data Interchange (EDI) is an efficient way to submit Medicaid claims. Providers use EDI software that enables the automated transfer of data in a specific format following specific data content rules directly to DMAS. For more information, go to <https://vamedicaid.dmas.virginia.gov/edi>.

The mailing address, phone number and fax number for the EDI program are:

EDI Coordinator

Virginia Medicaid Fiscal Agent

P.O. Box 26228

Richmond, Virginia 23260-6228

Phone: (866) 352-0766

Fax number: (888) 335-8460

The email to use for technical/web support for EDI is MESEDISupport@dmas.virginia.gov.

Billing Instructions: Direct Data Entry

As part of the 2011 General Assembly Appropriation Act - 300H which requires that all new providers bill claims electronically and receive reimbursement via Electronic Funds Transfer (EFT) no later than October 1, 2011 and existing Medicaid providers to transition to electronic billing and receive reimbursement via EFT no later than July 1, 2012, DMAS has implemented the Direct Data Entry (DDE) system. Providers can submit claims quickly and easily via the Direct Data Entry (DDE) system. DDE will allow providers to submit Professional (CMS-1500), Institutional (UB-04) and

Medicare Crossover claims directly to DMAS via the Virginia Medicaid Web Portal. Registration through the Virginia Medicaid Web Portal is required to access and use DDE. The DDE User Guide, tutorial and FAQs can be accessed from our web portal at: www.virginiamedicaid.dmas.virginia.gov. To access the DDE system, select the Provider Resources tab and then select Claims Direct Data Entry (DDE). Providers have the ability to create a new initial claim, as well as an adjustment or a void through the DDE process. The status of the claim(s) submitted can be checked the next business day if claims were submitted by 5pm. DDE is provided at no cost to the provider.

Timely Filing

Federal regulations [42 CFR § 447.45(d)] require the initial submission of all Medicaid claims (including accident cases) within 12 months from the date of service. Only claims that are submitted within 12 months from the date of service are eligible for Federal financial participation. To request a waiver of timely filing requirements, providers billing electronically must submit a Claim Attachment Form (DMAS-3) with the appropriate attachments.

DMAS is not authorized to make payment on claims that are submitted late, except under the following conditions:

Retroactive Eligibility - Medicaid eligibility can begin as early as the first day of the third month prior to the month in which the individual makes application for benefits. All eligibility requirements must be met within that period for retroactive eligibility to be granted. In these instances, unpaid bills for that period may be submitted to DMAS as Medicaid claims.

Delayed Eligibility - Initial denials of an individual's Medicaid eligibility application may be overturned or other actions may cause an eligibility determination to be delayed. DMAS may make payments for dates of service more than 12 months in the past when the claims are for an individual whose determination of eligibility was delayed.

It is the provider's obligation to verify the individual's Medicaid eligibility. The individual's local department of social services will notify providers who have rendered care during a period of delayed eligibility. The notification will indicate notification of the delayed eligibility and include the Medicaid ID number, and the time span for which eligibility has been granted. The provider must submit a claim within 12 months from the date of the notification of the delayed eligibility. A copy of the "signed and dated" letter from the local department of social services indicating the delayed claim information must be attached to the claim.

Denied claims - Denied claims must be submitted and processed on or before 13 months from the date of the initial claim denial where the initial claim was filed according to the timely filing requirements. The procedures for resubmission are:

- Complete invoice as explained in this billing chapter.
- **Attach** written documentation to justify/verify the explanation. If billing electronically and waiver of timely filing is being requested, submit the claim with the appropriate attachments. (The DMAS-3 form is to be used by electronic billers for attachments. See exhibits).

Accident Cases - The provider may either bill DMAS or wait for a settlement from the responsible liable third party in accident cases. However, all claims for services in accident cases must be billed to DMAS within 12 months from the date of the service. If the provider waits for the settlement before billing DMAS and the wait extends beyond 12 months from the date of the service, DMAS shall make no reimbursement.

Other Primary Insurance - The provider must bill other insurance as primary. However, all claims for services **must be billed to DMAS within 12 months from the date of the service**. If the provider waits for payment before billing DMAS and the wait extends beyond 12 months from the date of the service, DMAS will make no reimbursements. If payment is made from the primary insurance carrier after a payment from DMAS has been made, an adjustment or void should be filed at that time.

Other Insurance - The member can keep private health insurance and still be covered by Medicaid. The other insurance plan pays first. Having other health insurance does not change the co-payment amount that providers may collect from a Medicaid member. For members with a Medicare supplemental policy, the policy can be suspended with Medicaid coverage for up to 24 months while the member has Medicaid without penalty from their insurance company. The member must notify the insurance company within 90 days of the end of Medicaid coverage to reinstate the supplemental insurance.

Billing Invoices (EI)

The requirements for submission of physician billing information and the use of the appropriate claim form or billing invoice are dependent upon the type of service being rendered by the provider and/or the billing transaction being completed. Listed below are the billing invoices to be used:

- Health Insurance Claim Form, CMS-1500 (02-12)

The requirement to submit claims on an original CMS-1500 claim form is necessary because the individual signing the form is attesting to the statements made on the reverse side of this form; therefore, these statements become part of the original billing invoice.

Medicaid reimburses providers for the coinsurance and deductible amounts on Medicare claims for Medicaid recipients who are dually eligible for Medicare and Medicaid. However, the amount paid by Medicaid in combination with the Medicare payment will not exceed the amount Medicaid would pay for the service if it were billed solely to Medicaid.



AUTOMATED CROSSOVER CLAIMS PROCESSING (EI)

Most claims for dually eligible recipients are automatically submitted to DMAS. The Medicare claims processor will submit claims based on electronic information exchanges between these entities and DMAS. As a result of this automatic process, the claims are often referred to as “crossovers” since the claims are automatically crossed over from Medicare to Medicaid.

DMAS has established a special email address for providers to submit questions and issues related to the Virginia Medicare crossover process. Please send any questions or problems to the following email address: Medicare.Crossover@dmas.virginia.gov.

Requests for Billing Materials

Health Insurance Claim Form CMS-1500 (02-12)

The CMS-1500 (02-12) is a universally accepted claim form that is required when billing DMAS for covered services. The form is available from form printers and the U.S. Government Printing Office. Specific details on purchasing these forms can be obtained by writing to the following address:

U. S.
Governme
nt Print
Office
Superinte
ndent of
Document
s
Washingto
n, DC
20402

(202)512-1800 (Order and Inquiry Desk)

Note: The CMS-1500 (02-12) will not be provided by DMAS.

The request for forms or Billing



Supplies must be submitted
by: Mail Your Request To:

Com
monw
ealth
Maili
ng
1700
Venab
le St.,

Richmond, VA 23223

Calling the DMAS order desk at Commonwealth Martin
804-780-0076 or, by faxing the DMAS order desk at
Commonwealth Martin 804-780-0198

All orders must include the following information:

- Provider Identification Number
- Company Name and Contact Person
- Street Mailing Address (No Post Office Numbers are accepted)
- Telephone Number and Extension of the Contact Person
- The form number and name of the form
- The quantity needed for each form

Please DO NOT order excessive quantities.

Direct any requests for information or questions concerning the
ordering of forms to the address above or call: (804) 780-0076.

REMITTANCE VOUCHER (PAYMENT VOUCHER)

DMAS sends a check and remittance voucher with each weekly
payment made by the Virginia Medical Assistance Program. The
remittance voucher is a record of approved, pending, denied,
adjusted, or voided claims and should be kept in a permanent file for
five (5) years.

The remittance voucher includes an address location, which contains
the provider's name and current mailing address as shown in the
DMAS provider enrollment file. In the event of a change of address,

the U.S. Postal Service will not forward Virginia Medicaid payment checks and vouchers to another address. Therefore, it is recommended that the DMAS Provider Enrollment and Certification Unit be notified well in advance of a change of address in order for the provider files to be updated.

Providers are encouraged to monitor the remittance vouchers for special messages, since they serve as notifications of matters of concern, interest, and information. For example, such messages may relate to upcoming changes to Virginia Medicaid policies and procedures; may serve as a clarification of concerns expressed by the provider community in general; or may alert providers to problems encountered with the automated claims processing and payment system.

Billing Procedures (EI)

All Early Intervention practitioners must use the CMS-1500 claims form when billing the Virginia Medicaid Program for covered services provided to eligible Medicaid/FAMIS enrollees.

The provider should carefully read and adhere to the following instructions so that claims can be processed efficiently. Accuracy, completeness, and clarity are important. Claims cannot be processed if applicable information is not supplied or is illegible. Completed claims should be mailed to:

Department of Medical Assistance
Services Practitioner

P.O. Box 27444

Richmond, Virginia 23261-7443

Or

Department of Medical Assistance
Services
CMS Crossover
P. O. Box 27444
Richmond, Virginia 23261-7444



Billing Instructions: Electronic Filing Requirements

DMAS is fully compliant with 5010 transactions and will no longer accept 4010 transactions after March 30, 2012.

The Virginia MMIS will accommodate the following EDI transactions according to the specification published in the Companion Guide version 5010

270/271 Health Insurance Eligibility Request/ Response Verification for Covered Benefits (5010)

276/277 Health Care Claim Inquiry to Request/ Response to Report the Status of a Claim (5010)

277 - Unsolicited Response (5010)

820 - Premium Payment for Enrolled Health Plan Members (5010)

834 - Enrollment/ Disenrollment to a Health Plan (5010)

835 - Health Care Claim Payment/ Remittance (5010)

837 - Dental Health Care Claim or Encounter (5010)

837 - Institutional Health Care Claim or Encounter (5010)

837 - Professional Health Care Claim or Encounter (5010)

NCPDP - National Council for Prescription Drug Programs Batch (5010)

NCPDP - National Council for Prescription Drug Programs POS (5010) Although not mandated by HIPAA, DMAS has opted to produce an Unsolicited 277 transaction to report information on pended claims.

All 5010/D.0 Companion Guides are available on the web portal:

<https://www.virginiamedicaid.dmas.virginia.gov/wps/portal/EDICompanionGuides> or contact EDI Support at 1-866-352-0766 or Virginia.EDISupport@conduent.com.

Although not mandated by HIPAA, DMAS has opted to produce an Unsolicited 277 transaction to report information on pended claims.

For providers that are interested in receiving more information about utilizing any of the above electronic transactions, your office or vendor can obtain the necessary information at our fiscal agent's website: <https://www.virginiamedicaid.dmas.virginia.gov>.

Claimcheck/Correct Coding Initiative (CCI)

- Effective June 3, 2013, DMAS implemented the Medicaid

National Correct Coding Initiative (NCCI) Procedure to Procedure (PTP) and Medically Unlikely Edits (MUE) edits. This implementation was in response to directives in the Affordable Care Act of 2010. These new edits will impact all Physicians, Laboratory, Radiology, Ambulatory Surgery Centers, and Durable Medical Equipment and Supply providers. Effective January 1, 2014, all outpatient hospital claims will be subject to the NCCI edits thru the EAPG claim processing. Please refer to the Hospital Manual, Chapter 5 for details related to EAPG. The NCCI/ClaimCheck edits are part of the daily claims adjudication cycle on a concurrent basis. The current claim will be processed to edit history claims. Any adjustments or denial of payments from the current or history claim(s) will be done during the daily adjudication cycle and reported on the providers weekly remittance cycle. All NCCI/ClaimCheck edits are based on the following global claim factors: same member, same servicing provider, same date of service or the date of service is within established pre- or post-operative time frame. All CPT and HCPCS code will be subject to both the NCCI and ClaimCheck edits. Upon review of the denial, the provider can re-submit a corrected claim. Any system edits related to timely filing, etc. are still applicable.

- PTP Edits:

CMS has combined the Medicare Incidental and Mutually Exclusive edits into a new PTP category. The PTP edits define pairs of CPT/HCPCS codes that should not be reported together. The PTP codes utilize a column one listing of codes to a column two listing of codes. In the event a column one code is billed with a column two code, the column one code will pay, the column two code will deny. The only exception to the PTP is the application of an accepted Medicaid NCCI modifier. **Note:** Prior to this implementation, DMAS modified the CCI Mutually Exclusive edit to pay the procedure with the higher billed charge. This is no longer occurring, since CMS has indicated that the code in column one is to be paid regardless of charge.

- MUE Edits:

DMAS implemented the Medicaid NCCI MUE edits. These edits

define for each CPT/HCPCS code the maximum units of service that a provider would report under most circumstances for a single member on a single date of service and by same servicing provider. The MUEs apply to the number of units allowed for a specific procedure code, per day. If the claim units billed exceed the per day allowed, the claim will deny. With the implementation of the MUE edits, providers must bill any bilateral procedure correctly. The claim should be billed with one unit and the 50 modifier. The use of two units will subject the claim to the MUE, potentially resulting in a denial of the claim. Unlike the current ClaimCheck edit which denies the claim and creates a claim for one unit, the Medicaid NCCI MUE edit will deny the entire claim. Note: Early Intervention procedure codes T1015 and T1023 are exempt from the MUE Edits.

- Exempt Provider Types:

DMAS has received approval from CMS to allow the following provider types to be exempt from the Medicaid NCCI editing process. These providers are: Community Service Boards (CSB), Federal Health Center (FQHC), Rural Health Clinics (RHC), Schools and Health Departments. These are the only providers exempt from the NCCI/editing process. All other providers billing on the CMS 1500 will be subject to these edits.

- Service Authorizations:

DMAS has received approval from CMS to exempt specific CPT/HCPCS codes which require a valid service authorization. These codes are exempt from the MUE edits however, they are still subject to the PTP and ClaimCheck edits.

- Modifiers:

Prior to this implementation, DMAS allowed claim lines with modifiers 24, 25, 57, 59 to bypass the CCI/ClaimCheck editing process. With this implementation, DMAS now only allows the Medicaid NCCI associated modifiers as identified by CMS for the Medicaid NCCI. The modifier indicator currently applies to the

PTP edits. The application of this modifier is determined by the modifier indicator of “1” or “0” in the listing of the NCCI PTP column code. If the column one, column two code combination has a modifier indicator of “1”, a modifier is allowed and both codes will pay. If the modifier indicator is “0”, the modifier is not allowed and the column two code will be denied. The MUE edits do not contain a modifier indicator table on the edit table. Per CMS, modifiers may only be applied if the clinical circumstances justify the use of the modifier. A provider cannot use the modifier just to bypass the edit. The recipient’s medical record **must** contain documentation to support the use of the modifier by clearly identifying the significant, identifiable service that allowed the use of the modifier. DMAS or its agent will monitor and audit the use of these modifiers to assure compliance. These audits may result in recovery of overpayment(s) if the medical record does not appropriately demonstrate the use of the modifiers.

Modifiers that may be used under appropriate clinical circumstances to bypass an NCCI PTP edit include: E1 -E4, FA, F1 - F9, TA T1 - T9, LT, RT, LC, LD, RC, LM,

RI, 24, 25, 57, 58, 78, 79, 27, 59, 91. Modifiers 22, 76 and 77 are not Medicaid PTP NCCI approved modifiers. If these modifiers are used, they will not bypass the Medicaid PTP NCCI edits.

Early Intervention Billing Invoices

The use of the appropriate billing invoice is necessary for payment to be made. The accepted billing forms are:

- Health Insurance Claim Form, CMS-1500 (02-12) - will be mandated for Early Intervention providers beginning with dates of service on or after October 1, 2009;
- Title XVIII (Medicare) Deductible and Coinsurance Invoice - DMAS-30, revised 5/06; and
- Title XVIII (Medicare) Deductible and Coinsurance Invoice - Adjustment/Void Invoice - DMAS-31, revised 5/06.

Forward the original with any attachments for consideration of payment to:

Department of Medical Assistance Services

P.O. Box 27443

Richmond, Virginia 23261-7443

Maintain the providers copy in the provider files for future reference.

Third Party Liability (TPL) For EI Services

The Early Intervention procedure codes listed below are excluded from the Medicaid TPL billing requirement:

- T2022 - Service Coordination
- T1023/T1023 U1 - Assessment, Development of IFSP /Annual IFSP
- T1024/T1024 U1 - Team Treatment
Activities/Team Meetings with Child/Family
- T1027/T1027 U1 - Developmental Services
- T1015/T1015 U1 - Center Based Developmental Services

TPL is defined as any individual, entity, or program that is, or may be, liable to pay all or part of the medical cost of any medical assistance furnished to a recipient under the approved State plan. Third parties include, but are not limited to:

- Private health insurance;
- Employment-related health insurance;
- Medical support from absent parents;
- Automobile insurance (including no-fault insurance);
- Court judgments or settlements from a liability insurer;
- State workers' compensation;
- First party probate-estate recoveries; and
- Other Federal programs (unless excluded by statute; i.e., Indian Health, Community Health, and Migrant Health programs).

EI providers are required to bill TPL for other EI services provided by

Physical Therapists (PT), Occupational Therapists (OT), Speech Language Pathologists (SLP), and Registered Nurses (RN).

Special Note: Taxonomy

With the implementation of the National Provider Identifier (NPI), it is necessary in some cases to include a taxonomy code on claims submitted to DMAS for all of our programs: Medicaid, FAMIS, and SLH. Prior to using the NPI, DMAS assigned a unique number to a provider for each of the service types performed, but with NPI, a provider may only have one NPI and bill for more than one service type with that number. Since claims are adjudicated and paid based on the service type, our system must determine which service type the provider intended to be assigned to a particular claim. If the NPI can represent more than one service type, a taxonomy code must be sent so the appropriate service type can be assigned.

Note: DMAS enrolled EI providers who are also enrolled as another provider type must use the EI taxonomy code of 252Y00000X on the claim form EI services.

For questions related to Taxonomy, please e-mail DMAS at NPI@dmas.virginia.gov.

Billing Units Using the Eight (8) Minute Rule

Early Intervention providers may bill for the total number of units, based on time actually spent during the intervention session, as determined by the “8 Minute Rule” for all early intervention services that are billed by the unit using 15 minute increments.

This rule is to be used for rounding up when eight (8) minutes or more of services are rendered and for rounding down when seven (7) minutes or less is rendered. Providers are to use the guide below to determine the number of units to bill.

Billable Unit(s)	Treatment Time
------------------	----------------

1 unit	8 minutes to 22 minutes
2 units	23 minutes to 37 minutes
3 units	38 minutes to 52 minutes
4 units	53 minutes to 67 minutes
5 units	68 minutes to 82 minutes
6 units	83 minutes to 97 minutes

Billing Instructions: Group Practice Billing Functionality

Providers defined in this manual are not eligible to submit claims as a Group Practice with the Virginia Medicaid Program. Group Practice claim submissions are reserved for independently enrolled fee-for-service healthcare practitioners (physicians, podiatrists, psychologists, etc.) that share the same Federal Employer Identification Number. Facility based organizations (NPI Type 2) and providers assigned an Atypical Provider Identifier (API) may not utilize group billing functionality.

Medicare Crossover: If Medicare requires you to submit claims identifying an individual Rendering Provider, DMAS will use the Billing Provider NPI to adjudicate the Medicare Crossover Claim. You will not enroll your organization as a Group Practice with Virginia Medicaid.

For more information on Group Practice enrollment and claim submissions using the CMS1500 (02-12), please refer to the appropriate practitioner Provider Manual found at <https://www.virginiamedicaid.dmas.virginia.gov/wps/portal>.

INSTRUCTIONS FOR COMPLETING THE PAPER CMS-1500 (02-12) FORM FOR MEDICARE AND MEDICARE ADVANTAGE PLAN DEDUCTIBLE, COINSURANCE AND COPAY PAYMENTS FOR PROFESSIONAL SERVICES (Effective 11/2/2014)

The Direct Data Entry (DDE) Crossover Part B claim form is on the Virginia Medicaid Webportal. Please note that providers are encouraged to use DDE for submission of claims that cannot be submitted electronically to DMAS. Registration thru the Virginia Medicaid Web Portal is required to access and use DDE. The DDE User Guide, tutorial and FAQ's can be accessed from our web portal at: www.virginiamedicaid.dmas.virginia.gov. To access the DDE system, select the Provider Resources tab and then select Claims Direct Data Entry (DDE). Providers have the ability to create a new initial claim, as well as an adjustment or

a void through the DDE process. The status of the claim(s) submitted can be checked the next business day if claims were submitted by 5pm. DDE is provided at no cost to the provider. Paper claim submissions should only be submitted when requested specifically by DMAS.

Purpose: A method of billing Medicare's deductible, coinsurance and copay for professional services received by a Medicaid member in the Virginia Medicaid program on the CMS 1500 (02-12) paper claim form. The CMS-1500 (02-12) claim form must be used to bill for services received by a Medicaid member in the Virginia Medicaid program. The following instructions have numbered items corresponding to fields on the CMS-1500 (02-12)

NOTE: Note changes in locator 11c and 24A lines 1-6 red shaded area. These changes are specific to Medicare Part B billing only.

<u>Locator</u>	<u>Instructions</u>
1 REQUIRED	Enter an "X" in the MEDICAID box for the Medicaid Program. Enter an "X" in the OTHER box for Temporary Detention Order (TDO) or Emergency Custody Order (ECO).

- 1a **REQUIRED** **Insured's I.D. Number -**
 Enter the 12-digit Virginia
 Medicaid Identification
 number for the member
 receiving the service.
- 2 **REQUIRED** **Patient's Name -** Enter the
 name of the member receiving
 the service.
- 3 NOT REQUIRED Patient's Birth Date
- 4 NOT REQUIRED Insured's Name
- 5 NOT REQUIRED Patient's Address
- 6 NOT REQUIRED Patient Relationship to
 Insured
- 7 NOT REQUIRED Insured's Address
- 8 NOT REQUIRED Reserved for NUCC Use
- 9 NOT REQUIRED Other Insured's Name
- 9a NOT REQUIRED Other Insured's Policy or
 Group Number
- 9b NOT REQUIRED Reserved for NUCC Use

<u>Locator</u>	<u>Instructions</u>
9c	NOT REQUIRED Reserved for NUCC Use
9d	NOT REQUIRED Insurance Plan Name or Program Name
10	REQUIRED Is Patient's Condition Related To: - Enter an "X" in the appropriate box. 1. Employment? 2. Auto accident 3. Other Accident? (This includes schools, stores, assaults, etc.) NOTE: The state should be entered if known.

10d	Conditional	Claim Codes (Designated by NUCC) Enter "ATTACHMENT" if documents are attached to the claim form. Medicare/Medicare Advantage Plan EOB should be attached.
11	NOT REQUIRED	Insured's Policy Number or FECA Number
11a	NOT REQUIRED	Insured's Date of Birth
11b	NOT REQUIRED	Other Claim ID
11c	REQUIRED	Insurance Plan or Program Name Enter the word ' CROSSOVER ' IMPORTANT: DO NOT enter 'HMO COPAY' when billing for Medicare/Medicare Advantage Plan copays! Only enter the word ' CROSSOVER '
11d	REQUIRED	Is There Another Health Benefit Plan? If Medicare/Medicare Advantage Plan and Medicaid only, check "NO". Only check "Yes", if there is additional insurance coverage other than Medicare/Medicare Advantage Plan and Medicaid.
12	NOT REQUIRED	Patient's or Authorized Person's Signature
13	NOT REQUIRED	Insured's or Authorized Person's Signature
14	NOT REQUIRED	Date of Current Illness, Injury, or Pregnancy Enter date MM DD YY format Enter Qualifier 431 - Onset of Current Symptoms or Illness Other Date
15	NOT REQUIRED	Other Date
16	NOT REQUIRED	Dates Patient Unable to Work in Current Occupation

17	NOT REQUIRED	Name of Referring Physician or Other Source - Enter the name of the referring physician.
17a shaded red	NOT REQUIRED	I.D. Number of Referring Physician - The '1D' qualifier is required when the Atypical Provider Identifier (API) is entered. The qualifier 'ZZ' may be entered if the provider taxonomy code is needed to adjudicate the claim. Refer to the Medicaid Provider manual for special Billing Instructions for specific services.
17b	NOT REQUIRED	I.D. Number of Referring Physician - Enter the National Provider Identifier of the referring physician.
18	NOT REQUIRED	Hospitalization Dates Related to Current Services

Locator	Instructions
19	NOT REQUIRED Additional Claim Information Enter the CLIA #.
20	NOT REQUIRED Outside Lab?
21	REQUIRED Diagnosis or Nature of - the Illness or Injury Enter
	A - L
	appropriate ICD diagnosis code, which describes the nature

of the illness or injury for which the service was rendered in locator 24E. Note: Line 'A' field should be the Primary/Admitting diagnosis followed by the next highest level of specificity in lines B-L.

Note: ICD Ind. OPTIONAL

9= ICD-9-CM - Dates of service through 9/30/15 0=ICD-10-CM - Dates of service 10//1/15 and after

22 REQUIRED If applicable

Resubmission Code - Original Reference Number. Required for adjustment or void.

Enter one of the following resubmission codes for an adjustment:

- 1023 Primary Carrier has made additional payment
- 1024 Primary Carrier has denied payment
- 1026 Patient payment amount changed
- 1027 Correcting service periods
- 1028 Correcting procedure/service code
- 1029 Correcting diagnosis code
- 1030 Correcting charges
- 1031 Correcting units/visits/studies/procedures
- 1032 IC reconsideration of allowance, documented
- 1033 Correcting admitting, referring, prescribing
provider

identification number

- 1053 Adjustment reason is in the miscellaneous category

Enter one of the following resubmission codes for a **void**:

- 1042 Original claim has multiple incorrect items
- 1044 Wrong provider identification number
- 1045 Wrong member eligibility number
- 1046 Primary carrier has paid DMAS' maximum allowance
- 1047 Duplicate payment was made
- 1048 Primary carrier has paid full charge
- 1051 Member is not my patient
- 1052 Void reason is in the miscellaneous category
- 1060 Other insurance is available

Original Reference Number - Enter the claim reference number/ICN of the Virginia Medicaid paid claim. This number may be obtained from the remittance voucher and is required to identify the claim to be adjusted or

Locator _____

Instructions _____

voided. Only one paid claim can be adjusted or voided on each CMS-1500 (02-12) claim form. (Each line under Locator 24 is one claim).

NOTE: ICNs can only be adjusted or voided through the Virginia MMIS up to three years from the **date the claim was paid**. After three years, ICNs are purged from the Virginia MMIS and can no longer be adjusted or voided through the Virginia MMIS. If an ICN is purged from the Virginia MMIS, the provider must send a refund check made payable to DMAS and include the following information:

- A cover letter on the provider's letterhead which includes the current address, contact name and phone number.
- An explanation about the refund.
- A copy of the remittance page(s) as it relates to the refund check amount.
- Mail all information to:
 Department of Medical Assistance Services

Attn: Fiscal & Procurement Division, Cashier
 600 East Broad St. Suite 1300
 Richmond, VA 23219

23 REQUIRED Prior Authorization (PA) Number -
If applicable Enter the PA number for approved
services that require a service
authorization.

NOTE: The locators 24A thru 24J have been divided into open and shaded line areas. **The shaded area is ONLY for supplemental information.** DMAS has given instructions for the supplemental information that is required when needed for DMAS claims processing. **ENTER REQUIRED INFORMATION ONLY.**

24A REQUIRED Dates of Service - Enter the from and
lines thru dates in a 2-digit format for the
1-6 month, day and year (e.g., 01 01 14).
open

area

24A-H REQUIRED NEW INFORMATION! DMAS is
requiring the use of the

Locator	Instructions
lines 1-6 red shaded	<p>If following qualifiers in the red shaded for Part B applicable billing:</p> <p>A1 = Deductible (Example: A120.00) = \$20.00 ded</p> <p>A2 = Coinsurance (Example: A240.00) = \$40.00 coins</p> <p>A7= Copay (Example: A735.00) = \$35.00 copay</p> <p>AB= Allowed by Medicare/Medicare Advantage Plan (Example AB145.10) = \$145.10 Allowed Amount</p> <p>MA= Amount Paid by Medicare/Medicare Advantage Plan (Example MA27.08) see details below</p> <p>CM= Other insurance payment (not Medicare/Medicare Advantage Plan) if applicable (Example CM27.08) see details below</p> <p>N4 = National Drug Code (NDC)+Unit of Measurement</p> <p>'MA': This qualifier is to be used to show Medicare/Medicare Advantage Plan's payment. The 'MA' qualifier is to be followed by the dollar/cents amount of the payment by Medicare/Medicare Advantage Plan Example: Payment by Medicare/Medicare Advantage Plan is \$27.08; enter MA27.08 in the red shaded area</p> <p>'CM': This qualifier is to be used to show the amount paid by the insurance carrier other than Medicare/Medicare Advantage plan. The 'CM' qualifier is to be followed by the dollar/cents amount of the payment by the other insurance. Example: Payment by the other insurance plan is \$27.08; enter CM27.08 in the red shaded area</p> <p>NOTE: No spaces are allowed between the qualifier and dollars. No \$ symbol is allowed. The decimal between dollars and cents is required.</p>



DMAS is requiring the use of the qualifier 'N4'.

This qualifier is to be used for the National Drug Code (NDC) whenever a drug related HCPCS code is submitted in 24D to DMAS. The Unit of Measurement Qualifiers must follow the NDC number. The unit of measurement qualifier code is followed by the metric decimal quantity or unit. Do not enter a space between the unit of measurement qualifier and NDC. Example: N400026064871UN1.0

Any spaces unused for the quantity should be left blank. Unit of Measurement Qualifier

Codes:

F2 - International Units GR - Gram

ML - Milliliter UN - Unit

<u>Locator</u>	<u>Instructions</u>
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Examples of NDC quantities for various dosage forms as follows:

1. **Tablets/Capsules - bill per UN**
 2. **Oral Liquids - bill per ML**
 3. **Reconstituted (or liquids) injections - bill per ML**
 4. **Non-reconstituted injections (I.E. vial of Rocephin powder) - bill as UN (1 vial = 1 unit)**
 5. **Creams, ointments, topical powders - bill per GR**
 6. **Inhalers - bill per GR**
- Note: All supplemental information entered in locator 24A thru 24H is to be left justified.**

Examples:

1.
 1. **Deductible is \$10.00, Medicare/Medicare Advantage Plan Allowed Amt is \$20.00, Medicare/Medicare Advantage Plan Paid Amt is \$16.00, Coinsurance is \$4.00.**
 -
 -
 - **Enter:A110.00 AB20.00 MA16.00 A24.00**
 - **Copay is \$35.00, Medicare/Medicare Advantage Plan Paid Amt is \$0.00 Medicare/Medicare Advantage Plan Allowed Amt is \$100.00**
 -
 -
 - **Enter: A735.00 MA0.00 AB100.00**
 - **Medicare/Medicare Advantage Plan Paid Amt is \$10.00, Other Insurance payment is \$10.00, Medicare/Medicare Advantage Plan Allowed Amt is \$10.00, Coinsurance is \$5.00, NDC is 12345678911, Unit of measure is 2 grams**
 -
 -
 - **Enter: MA10.00 CM10.00 AB10.00 A25.00 N412345678911GR2**

****Allow a space in between each qualifier set****

24F open area	REQUIRED	Charges - Enter the Medicare/Medicare Advantage Plan billed amount for the procedure/services. NOTE: Enter the Medicare/Medicare Advantage Plan Copay amount as the charged amount when billing for the Medicare/Medicare Advantage Plan Copay ONLY.
24G open area	REQUIRED	Days or Unit - Enter the number of times the procedure, service, or item was provided during the service period.
24H open area	REQUIRED If applicable	EPSDT or Family Planning - Enter the appropriate indicator. Required only for EPSDT or family planning services. 1. - Early and Periodic, Screening, Diagnosis and Treatment Program Services 2. - Family Planning Service
24I open	REQUIRED If applicable	NPI - This is to identify that it is a NPI that is in locator 24J
24 I red- shaded	REQUIRED If applicable	ID QUALIFIER -The qualifier 'ZZ' can be entered to identify the provider taxonomy code if the NPI is entered in locator 24J open line. The qualifier '1D' is required for the API entered in locator 24J red shaded line.
24J open	REQUIRED If applicable	Rendering provider ID# - Enter the 10 digit NPI number for the provider that performed/rendered the care.
24J red-	REQUIRED If applicable	Rendering provider ID# - If the qualifier '1D' is entered in 24I shaded area enter the API in this locator. If the qualifier

<u>Locator shaded</u>		<u>Instructions</u>
		'ZZ' was entered in 24I shaded area enter the provider taxonomy code if the NPI is entered in locator 24J open line.
25	NOT REQUIRED	Federal Tax I.D. Number
26	REQUIRED	Patient's Account Number - Up to FOURTEEN alpha-numeric characters are acceptable.
27	NOT REQUIRED	Accept Assignment
28	REQUIRED	Total Charge - Enter the total charges for the services in 24F lines 1-6
29	REQUIRED If applicable	Amount Paid - For personal care and waiver services only - enter the patient pay amount that is due from the patient. NOTE: The patient pay amount is taken from services billed on 24A - line 1. If multiple services are provided on same date of service, then another form must be completed since only one line can be submitted if patient pay is to be considered in the processing of this service.
30	NOT REQUIRED	Rsvd for NUCC Use

- 31** **REQUIRED** **Signature of Physician or Supplier Including Degrees or Credentials -**
 The provider or agent must sign and date the invoice in this block.
- 32** **REQUIRED** **Service Facility Location**
If applicable **Information -** Enter the name as first line, address as second line, city, state and 9 digit zip code as third line for the location where the services were rendered.
NOTE: For physician with multiple office locations, the specific Zip code must reflect the office location where services given. Do NOT use commas, periods or other punctuations in the address. Enter space between city and state. Include the hyphen for the 9 digit zip code.
- 32a** **REQUIRED** **NPI # -** Enter the 10 digit
open **If applicable** NPI number of the service location.
- 32b red** **REQUIRED** **Other ID#:** - The qualifier
shaded **If applicable** '1D' is required with the API entered in this locator. The qualifier of 'ZZ' is required with the provider taxonomy code if the NPI is entered in locator 32a open line.
- 33** **REQUIRED** **Billing Provider Info and PH # -** Enter the billing name as first line, address as second line, city, state and 9-digit zip code as third line. This locator is to identify the provider that

<u>Locator</u>	<u>Instructions</u>
	is requesting to be paid. NOTE: Do NOT use commas, periods or other punctuations in the address. Enter space between city and state. Include the hyphen for the 9 digit zip code. The phone number is to be entered in the area to the right of the field title. Do not use hyphen or space as separator within the telephone number.
33a open	REQUIRED NPI - Enter the 10 digit NPI number of the billing provider.
33b red shaded	REQUIRED Other Billing ID - The qualifier '1D' is required with the API entered in this locator. The qualifier 'ZZ' is required with the provider taxonomy code if the NPI is entered in locator 33a open line. NOTE: DO NOT use commas, periods, space, hyphens or other punctuations between the qualifier and the number.

The information may be typed (recommend font Sans Serif 12) or legibly handwritten.
 Retain a copy for the office files.
 Mail the completed claims to:
 Department of Medical Assistance Services
 CMS Crossover
 P. O. Box 27444
 Richmond, Virginia 23261-7444

Invoice Processing (PP)

The Medicaid invoice processing system utilizes a sophisticated electronic system to process Medicaid claims. Once a claim has been received, imaged, assigned a crossreference number, and



entered into the system, it is placed in one of the following categories:

- Remittance Voucher
- **Approved** - Payment is approved or Pended. Pended claims are placed in a pended status for manual adjudication (the provider must not resubmit).
- **Denied** - Payment cannot be approved because of the reason stated on the remittance voucher.
- **Pend** - Payment is pended for claim to be manually reviewed by DMAS staff or waiting on further information from provider.
- **NO RESPONSE** - if one of the above responses has not been received within 30 days, the provider should assume non-delivery and rebill using a new invoice form.

The provider's failure to follow up on these situations does not warrant individual or additional consideration for late billing.

Please use this link to search for DMAS Forms:

<https://www.virginiamedicaid.dmas.virginia.gov/wps/portal/ProviderFormsSearch>

Medicaid Early Intervention Services Program Reimbursement Information

Code	Provider/Who bills *	Services/When is this used	Location **	Limits
T2022	Service Coordinator	Service Coordination	N/A	1 charge/child/month
T1023	Reimbursement Category 2 Providers	<ul style="list-style-type: none"> • Initial Assessment for service planning <ul style="list-style-type: none"> - Development of initial 	Natural Environments or Center-based	24 units and 36 units/year
T1023 U1	Reimbursement Category 1 Providers	<ul style="list-style-type: none"> IFSP <ul style="list-style-type: none"> - Annual IFSP 		24 units and 36 units/year
T1024	Reimbursement Category 2 Providers	<ul style="list-style-type: none"> • Team Treatment activities (more than one professional providing services during same session for an individual child/family • IFSP Review meetings (Must be in person) • Assessments that are done after the initial Assessment for Service Planning 	Natural Environments * for team treatment activities; NE or center for IFSP reviews and assessment	

The maximum daily units/per child/per (service) code/per individual practitioner is 6 units with a maximum of 18 units (for any combination of codes) per day per child for all agency/providers combined. (The 18 units can be a combination from 2 or more agencies/providers or can be all from one agency as long as no individual practitioner exceeds the 6 units/individual practitioner/per day limit) **31**

T1024 U1	Reimbursement Category 1 Providers		
T1027	Reimbursement Category 2 Providers	• Developmental Services and other early intervention services provided for more than one child, in a group (congregate), by one Reimbursement Category 2 Certified EI Provider	Natural Environments *
T1027 U1		• Developmental Services and other early intervention services provided for one child by one Reimbursement Category 2 Certified EI Provider	
T1026	Reimbursement Category 1 Providers	• Center-based group (congregate) early intervention services	Center-based
T1026 U1		• Center-based individual early intervention services	Center-based
T1015	Reimbursement Category 2 Providers	• Center-based group (congregate) early intervention services	Center-based
T1015 U1		• Center-based individual early intervention services	Center-based
G0151	Physical Therapists, PTAs (Reimbursement Category 1 Providers)	• Group (congregate) PT	Natural Environments *
G0151 U1		• Individual PT	
G0152	Occupational Therapists, OTAs (Reimbursement Category 1 Providers)	• Group (congregate) OT	Natural Environments *
G0152 U1		• Individual OT	
G0153	Speech Language Therapists (Reimbursement Category 1 Providers)	• Group (congregate) SLP	Natural Environments *
G0153 U1		• Individual SLP	
G0495	RN (Reimbursement Category 1 Providers)	• RN Group (congregate) training and education	Natural Environments *
G0495 U1	RN (Reimbursement Category 1 Providers)	• RN individual training and education	

G0164 ended 12/31/16 - effective 01/01/17, providers bill G0495

Payment rates for each code may be found at

http://www.dmas.virginia.gov/Content_atchs/fee-files/hcpcMedical.csv

* May include rare situations where services are provided in a center with acceptable justifications AND for which travel by the provider is required. See Infant & Toddler Connection of Virginia Practice Manual for information.