https://dmas.virginia.gov

Suite 1300 Richmond, VA 23219

MEDICAID BULLETIN

Last Updated: 03/09/2022

COVID-19 Vaccine Administration by Pharmacists, Pharmacy Interns, and **Pharmacy Technicians under the Federal** PREP Act Declaration and its Amendments

The purpose of this bulletin is to inform Medicaid-enrolled pharmacy providers that, in accordance with stipulations contained within the Public Readiness and Emergency Preparedness (PREP) Act and its amendments, DMAS and all contracted Medicaid Care Organizations reimburse COVID-19 vaccinations administered by pharmacists and pharmacy interns (effective 2/4/2020) and pharmacy technicians (effective 3/11/2021) to Medicaid Members through the pharmacy point-of-sale system. The PREP Act includes requirements such as additional training, CPR certification, recordkeeping and documentation, and reporting that must be met to administer vaccinations under this declaration.

Please refer to the PREP Act Fact Sheet: Expanding the COVID-19 Vaccination Workforce document https://www.phe.gov/emergency/events/COVID19/Documents/covid19-vaccination-wrkfrc-fac tsheet-508.pdf for more information on the PREP Act provisions which must be met by all qualified persons before administering COVID-19 Vaccines.

Please refer to the Summary of Legal Authorities for Pharmacists to Administer COVID-19 Vaccine a t https://www.vdh.virginia.gov/content/uploads/sites/191/2021/04/Summary-of-Legal-Authoriti es-for-Pharmacists-to-Administer-COVID-19-Vaccine.pdf for Virginia-specific information.

PROVIDER CONTACT INFORMATION & RESOURCES



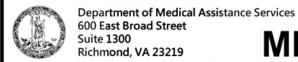
Department of Medical Assistance Services 600 East Broad Street Suite 1300 Richmond, VA 23219

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Virginia Medicaid Web Portal Automated Response System (ARS) Member eligibility, claims status, payment status, service limits, service authorization status, and remittance advice.	www.virginiamedicaid.dmas.virginia.gov
Medicall (Audio Response System) Member eligibility, claims status, payment status, service limits, service authorization status, and remittance advice. KEPRO Service authorization information for fee-for-service members.	1-800-884-9730 or 1-800-772-9996 https://dmas.kepro.com/
Provider Appeals DMAS launched an appeals portal in 2021. You can use this portal to file appeals and track the status of your appeals. Visit the website listed for appeal resources and to register for the portal. Managed Care Programs	https://www.dmas.virginia.gov/appeals/

Medallion 4.0, Commonwealth Coordinated Care Plus (CCC Plus), and Program of All-Inclusive Care for the Elderly (PACE). In order to be reimbursed for services provided to a managed care enrolled individual, providers must follow their respective contract with the managed care plan/PACE provider. The managed care plan may utilize different guidelines than those described for Medicaid fee-for-service individuals.

Medallion 4.0	http://www.dmas.virginia.gov/#/med4
CCC Plus	http://www.dmas.virginia.gov/#/cccplus
PACE	http://www.dmas.virginia.gov/#/longtermprograms
Magellan Behavioral Health	www.MagellanHealth.com/Provider
Behavioral Health Services	For credentialing and behavioral health service
Administrator, check eligibility,	<u>information, visit:</u>
claim status, service limits, and	www.magellanofvirginia.com, email:
service authorizations for fee-for-	VAProviderQuestions@MagellanHealth.com,or
service members.	Call: 1-800-424-4046
Provider HELPLINE	
Monday-Friday 8:00 a.m5:00	1-804-786-6273
p.m. For provider use only, have	1-800-552-8627
Medicaid Provider ID Number	
available.	. 1 1 . 1 . 1
Aetna Better Health of Virginia	www.aetnabetterhealth.com/Virginia
	1-800-279-1878
Anthem HealthKeepers Plus	www.anthem.com/vamedicaid
	1-800-901-0020
Molina Complete Care	1-800-424-4524 (CCC+)
	1-800-424-4518 (M4)



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Optima Family Care	1-800-881-2166 www.optimahealth.com/medicaid
United Healthcare	www.Uhccommunityplan.com/VA
	and <u>www.myuhc.com/communityplan</u>
	1-844-752-9434, TTY 711
Virginia Premier	1-800-727-7536 (TTY: 711), <u>www.virginiapremier.com</u>