Department of Medical Assistance Services
600 East Broad Street
Suite 1300
Richmond, VA 23219

https://dmas.virginia.gov

MEDICAID BULLETIN

Last Updated: 11/12/2026

Update to Preferred Drug List to include Select Diabetes Supplies

The purpose of this bulletin is to notify providers that select diabetic supplies will be added to the Medicaid Preferred Drug List (PDL) as closed classes as part of the Diabetic Supply Program (DSP). Closed classes require both fee-for-service (FFS) and managed care organizations (MCOs) to follow the same preferred product designations, with non-preferred products requiring a service authorization (SA) for coverage.

New closed classes include diabetes meters, test strips, continuous glucose monitors (including transmitters and sensors), insulin pumps, and pen needles. These changes will take effect **November 1, 2026, for FFS members** and **January 1, 2027, for managed care members**. Preferred DSP products will not require a SA unless additional clinical criteria apply (e.g., continuous glucose monitors, transmitters, and sensors).

DSP PDL Preferred Products

Diabetes Meters	
Product	**NDC**
TRUE METRIX BLOOD GLUCOSE MTR	56151147002
TRUE METRIX AIR GLUCOSE METER	56151149002
RELION TRUE METRIX AIR GLU MTR	56151149102
ACCU-CHEK GUIDE MONITOR SYSTEM	65702072910
ACCU-CHEK GUIDE ME GLUCOSE MTR	65702073110
Diabetes Test Strips	
TRUE METRIX GLUCOSE TEST STRIP	56151146001
TRUE METRIX GLUCOSE TEST STRIP	56151146003
TRUE METRIX GLUCOSE TEST STRIP	56151146004
RELION TRUE METRIX TEST STRIP	56151146101
RELION TRUE METRIX TEST STRIP	56151146104
TRUE METRIX GLUCOSE TEST STRIP	56151146304
ACCU-CHEK AVIVA PLUS TEST STRP	65702040710
ACCU-CHEK AVIVA PLUS TEST STRP	65702040810
ACCU-CHEK SMARTVIEW TEST STRIP	65702049210
ACCU-CHEK SMARTVIEW TEST STRIP	65702049310
ACCU-CHEK GUIDE TEST STRIP	65702071110
ACCU-CHEK GUIDE TEST STRIP	65702071210
Diabetes Meters, Continuous	
DEXCOM G7 RECEIVER	08627007801
FREESTYLE LIBRE 3 READER	57599082000
FREESTYLE LIBRE 3 READER	57599082001
FREESTYLE LIBRE 2 READER	57599080300

Transmitters and Sensors	
DEXCOM G6 SENSOR	08627005303
DEXCOM G7 SENSOR	08627007701
DEXCOM G7 15 DAY SENSOR	08627007901
DEXCOM G6 TRANSMITTER	08627001601
FREESTYLE LIBRE 3 SENSOR	57599081800
FREESTYLE LIBRE 2 PLUS SENSOR	57599083500
FREESTYLE LIBRE 3 PLUS SENSOR	57599084400
FREESTYLE LIBRE 14 DAY SENSOR	57599000101
FREESTYLE LIBRE 2 SENSOR	57599080000
Insulin Pumps	
CEQUR SIMPLICITY INSERTER	73108000100
CEQUR SIMPLICITY 2 UNIT 4-DAY PATCH	73108000008
OMNIPOD 5 INTRO (LIBRE2/3PLUS)	08508300088
OMNIPOD 5 (LIBRE 2/3 PLUS)	08508300042
OMNIPOD 5 DEXG7G6 INTRO(GEN 5)	08508300001
OMNIPOD DASH PODS (GEN 4) 5PK	08508200005
OMNIPOD 5 DEXG7G6 PODS (GEN 5)	08508300021
Pen Needles	
TECHLITE PEN NEEDLE 31GX5/16"	08317238131
TECHLITE PEN NEEDLE 31GX3/16"	08317235131
TECHLITE PEN NEEDLE 32GX1/4"	08317236132
TECHLITE PEN NEEDLE 32GX5/32"	08317234132
TECHLITE PLUS PEN NDL 32G 4MM	08317234232
PENTIPS PEN NEEDLE 29G 1/2"	08470342901
PENTIPS PEN NEEDLE 31G 5/16"	08470343001
PENTIPS PEN NEEDLE 31G 1/4"	08470349001
PENTIPS PEN NEEDLE 31G 3/16"	08470345001
PENTIPS PEN NEEDLE 32G 1/4"	08470349501
PENTIPS PEN NEEDLE 32G 5/32"	08470344001
TRUEPLUS PEN NEEDLE 29GX1/2"	56151211001
TRUEPLUS PEN NEEDLE 31GX5/16"	56151211301
TRUEPLUS PEN NEEDLE 31G X 1/4"	56151211201
TRUEPLUS PEN NEEDLE 31GX3/16"	56151211101
TRUEPLUS PEN NEEDLE 32GX5/32"	56151211401
UNIFINE PENTIPS 12MM 29G	08470352901
UNIFINE PENTIPS PLUS 29GX1/2"	08470382901
UNIFINE PENTIPS 8MM 31G	08470353001
UNIFINE PENTIPS PLUS 31GX5/16"	08470383001
UNIFINE PENTIPS 6MM 31G	08470359001
UNIFINE PENTIPS PLUS 31GX1/4"	08470389001
UNIFINE PENTIPS 31GX3/16"	08470355001
UNIFINE PENTIPS PLUS 31GX3/16"	08470385001
UNIFINE PENTIPS 32GX1/4"	08470359501
UNIFINE PENTIPS 32GX5/32"	08470354001
UNIFINE PENTIPS PLUS 32GX5/32"	08470384001

UNIFINE PENTIPS 33GX5/32"	08470356001
UNIFINE PENTIPS PLUS 33GX5/32"	08470386001
UNIFINE SAFECONTROL 31G 5MM	08470795001
UNIFINE SAFECONTROL 30G 5MM	08470795501
UNIFINE SAFECONTROL 30G 8MM	08470793501
UNIFINE SAFECONTROL 31G 8MM	08470793001
UNIFINE SAFECONTROL 31G 6MM	08470799001
UNIFINE SAFECONTROL 32G 4MM	08470794001

Additional information may be found at: https://www.virginiamedicaidpharmacyservices.com/provider/preferred-drug-list

We value our continued partnership in caring for our mutual member populations. Our goal is to ensure a seamless transition process to preferred diabetic supplies for members, providers, and pharmacies. For further information or support, please contact the respective Health Plan or Fee-for-Service pharmacy-specific number below.

Medicaid Fee-for-Service	800-932-6648
Aetna Better Health of Virginia	800-310-6826
Anthem HealthKeepers Plus	800-901-0020
Humana Healthy Horizons	800-555-2546
Sentara Community Plan	877-475-4355
United Healthcare	800-310-6826

To avoid disruption to claims payment through FFS and the MCOs, providers must periodically check the DMAS provider portal, also known as the Provider Services Solution (PRSS), to ensure that the provider's enrollment, contact information, and license information is up to date, for all of the provider's respective service locations. Under federal rules, MCOs and DMAS are prohibited from paying claims to network providers who are not enrolled in PRSS. Additional information is provided on the MCO Provider Network Resources webpage and includes links to resources, tutorials, and contact information to reach Gainwell with any provider enrollment or revalidation related questions. Dental providers should continue to enroll directly through the DMAS Dental Benefits Administrator, DentaQuest.

PROVIDER CONTACT INFORMATION & RESOURCES

Virginia Medicaid Web Portal	
Automated Response System (ARS) Member eligibility, claims status, payment status, service limits, service authorization status, and remittance advice.	https://vamedicaid.dmas.virginia.gov/
Medicall (Audio Response System) Member eligibility, claims status, payment status, service limits, service authorization status, and remittance advice.	1-800-884-9730 or 1-800-772-9996

Provider Appeals
Effective November 5, 2026, providers must use the online appeal portal to file appeals and track the status of appeals. Visit the website listed for appeal resources and to register for the portal.

https://www.dmas.virginia.gov/appeals/

Managed Care Programs
Cardinal Care Managed Care and Program of All-Inclusive Care for the Elderly (PACE): In order to be reimbursed for services provided to a managed care enrolled individual, providers must follow their respective contract with the managed care plan/PACE provider. The managed care plan may utilize different guidelines than those described for Medicaid fee-for-service individuals.

Cardinal Care Managed Care	https://www.dmas.virginia.gov/for-providers/managed-care/cardinal-care-managed-care/
PACE	Program of All-inclusive Care (virginia.gov)
Provider Enrollment	In-State: 804-270-5105 Out of State Toll Free: 888-829-5373 Email: VAMedicaidProviderEnrollment@gainwelltechnologies.com
Provider HELPLINE Monday–Friday 8:00 a.m.-5:00 p.m. For provider use only, have Medicaid Provider ID Number available.	1-804-786-6273 1-800-552-8627
Aetna Better Health of Virginia	https://www.aetnabetterhealth.com/virginia/providers/index.html 1-800-279-1878
Anthem HealthKeepers Plus	http://www.anthem.com/ 1-800-901-0020
Humana Healthy Horizons Provider Services Call Center	1-844-881-4482 (TTY: 711) https://provider.humana.com/medicaid/virginia-medicaid
Sentara Community Plan	1-800-881-2166 https://www.sentarahealthplans.com/providers
United Healthcare	www.uhcprovider.com/ 1-844-284-0146
Acentra Health Behavioral Health and Medical Service Authorizations	https://vamedicaid.dmas.virginia.gov/sa 1-804-622-8900
Dental Provider DentaQuest	1-888-912-3456
Fee-for-Service (POS) Prime Therapeutics	https://www.virginiamedicaidpharmacyservices.com/ 1-800-932-6648