Department of Medical Assistance Services
600 East Broad Street
Suite 1300
Richmond, VA 23219

https://dmas.virginia.gov

MEDICAID BULLETIN

Last Updated: 07/26/2022

Postponement of the 2020 Civil Monetary Penalty (CMP) Funds Procurement

CIVIL MONETARY PENALTY FUND OVERVIEW

The purpose of this Bulletin is to alert providers that due to the COVID-19 crisis declared by the Governor on March 12, 2020, the 2020 procurement process for applications for Civil Monetary Penalty (CMP) Funds is on hold until the 2021 CMP Application Cycle. All Request for Funding Cover Sheets and formal Full Applications received by the Department of Medical Assistance in response to the 2020 RFA and corresponding addendum will be held for review by DMAS until the 2021 CMP Application Cycle. DMAS will reach out to applicants in 2021 to ensure that the applications are still valid and there is a desire to move forward.

As stated in the DMAS Medicaid Memo dated December 28, 2018, CMP funds help improve the quality of life for individuals residing in Nursing Facilities within the Commonwealth. This Bulletin notifies providers of the changes to the 2020 CMP Funds Application Cycle in response to COVID-19.

More information about CMP Funds, special projects, and previously funded projects can be found at https://www.dmas.virginia.gov/#/longtermprograms under the Civil Monetary Penalties tab.

Questions may be directed to the CMP Program Team at CMPFunds@dmas.virginia.gov.

PROVIDER CONTACT INFORMATION & RESOURCES	
Virginia Medicaid Web Portal Automated Response System (ARS) Member eligibility, claims status, payment status, service limits, service authorization status, and remittance advice.	www.virginiamedicaid.dmas.virginia.gov
Medicall (Audio Response System) Member eligibility, claims status, payment status, service limits, service	1-800-884-9730 or 1-800-772-9996
Authorization status, and remittance advice.	
KEPRO Service authorization information for fee-for-service members.	https://dmas.kepro.com/
Managed Care Programs Medallion 4.0, Commonwealth Coordinated Care Plus (CCC Plus), and Program of All-Inclusive Care for the Elderly (PACE). In order to be reimbursed for services provided to a managed care enrolled individual, providers must follow their respective contract with the managed care plan/PACE provider. The managed care plan may utilize different guidelines than those described for Medicaid fee-for-service individuals.	
Medallion 4.0	http://www.dmas.virginia.gov/#/med4

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CCC Plus	http://www.dmas.virginia.gov/#/cccplus
PACE	http://www.dmas.virginia.gov/#/longtermprograms
Magellan Behavioral Health Behavioral Health Services Administrator, check eligibility, claim status, service limits, and service authorizations for fee-for-service members.	www.MagellanHealth.com/Provider For credentialing and behavioral health service information, visit: www.magellanofvirginia.com, email: VAProviderQuestions@MagellanHealth.com,or call: 1-800-424-4046
Provider HELPLINE Monday–Friday 8:00 a.m.-5:00 p.m. For provider use only, have Medicaid Provider ID Number available.	1-804-786-6273 1-800-552-8627
Aetna Better Health of Virginia	aetnabetterhealth.com/virginia 1-800-279-1878
Anthem HealthKeepers Plus	www.anthem.com/vamedicaid 1-800-901-0020
Magellan Complete Care of Virginia	www.MCCofVA.com 1-800-424-4518 (TTY 711) or 1-800-643-2273
Optima Family Care	1-800-881-2166
United Healthcare	Uhccommunityplan.com/VA and myuhc.com/communityplan 1-844-752-9434, TTY 711
Virginia Premier	1-800-727-7536 (TTY: 711),