Department of Medical Assistance Services
600 East Broad Street
Suite 1300
Richmond, VA 23219

https://dmas.virginia.gov

MEDICAID BULLETIN

Last Updated: 07/12/2022

Medicaid Fee-For-Service Enrollment of Physician Assistants and Nurse Practitioners Practicing as Certified Registered Nurse Anesthetists

In accordance with § 54.1-2952 et seq., effective September 1, 2021, qualified Physician Assistants (PA) practicing in accordance with 18VAC85-50-101 may enroll with the Department of Medical Assistance Services (DMAS) as fee-for-service participating provider class type "Physician Assistant" and claim reimbursement for providing covered services to Medicaid and FAMIS members.

In accordance with § 54.1-2957 et seq., effective September 1, 2021, qualified Nurse Practitioners (NP) practicing as Certified Registered Nurse Anesthetists (CRNA) in accordance with 18VAC90-30-121 may enroll with DMAS with the specialty of CRNA and claim reimbursement for providing covered anesthesia services to Medicaid and FAMIS members.

These changes affect DMAS fee-for-service enrollment and claims only, and do not affect DMAS' requirements for contracted Managed Care Organizations' (MCO) network management policies and procedures.

Qualified Certified Registered Nurse Anesthetists (CRNAs)

Qualified CRNAs are advanced practice registered nurses jointly licensed by the Virginia Department of Health Professions' Boards of Medicine and Nursing as nurse practitioners certified in the specialty of nurse anesthesia, and who practice under the supervision of a doctor of medicine, osteopathy, podiatry or dentistry consistent with the Code of Virginia. Qualified CRNAs participating with DMAS must follow all policies set forth in the DMAS Physician/Practitioner Manual.

Covered Services

Participating CRNAs may be reimbursed for those medical care services that are within the scope of practice and proficiency of the supervising physician in compliance with the Virginia Code and regulations.

Qualified Physician Assistants (PAs)

Qualified PAs are healthcare professionals licensed by the Virginia Department of Health Professions' Board of Medicine practicing under supervision of a doctor of medicine, osteopathy or podiatry consistent with the Code of Virginia. Qualified PAs participating with DMAS must follow all policies set forth in the DMAS Physician/Practitioner Manual.

Covered services

Participating PAs may be reimbursed for those medical care services that are within the scope of

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practice and proficiency of the supervising physician as prescribed in the physician assistant's practice agreement in compliance with Virginia code and regulations.

Payment rates

Current reimbursement rates for covered services under the fee-for-service program can be accessed through the DMAS public website at https://www.virginiamedicaid.dmas.virginia.gov/.

Enrollment

Qualified CRNAs and PAs enrolling with DMAS will be required to obtain a National Provider Identifier (NPI) through the National Plan and Provider Enumeration System (NPPES). (More information can be found at nppes.cms.hhs.gov.) After obtaining an NPI, CRNAs and PAs must submit a completed provider enrollment package to Conduent, the fiscal agent for Virginia's Medical Assistance Program administering all provider enrollment functions for Virginia Medicaid. The enrollment package is available online at https://www.virginiamedicaid.dmas.virginia.gov. Please create an account by registering as a provider. Once you register, you can access the applications through the provider enrollment link. Select the appropriate application based on provider type and submit the enrollment application online.

CRNAs and PAs will be subject to the provider review and audit process, as are all Medicaid enrolled health care providers.

"HELPLINE"

The "HELPLINE" is available Monday through Friday from 8:00 a.m. to 5:00 p.m., except on state holidays, to answer questions. The "HELPLINE" numbers are:

- 1-804-786-6273   Richmond area and out-of-state long distance
- 1-800-552-8627   All other areas (in-state, toll-free long distance)

Please remember that the "HELPLINE" is for provider use only. Please have your Medicaid provider identification number available when you call.

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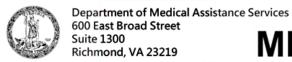| **PROVIDER CONTACT INFORMATION & RESOURCES**	
Virginia Medicaid Web Portal Automated Response System (ARS) Member eligibility, claims status, payment status, service limits, service authorization status, and remittance advice.	www.virginiamedicaid.dmas.virginia.gov
Medicall (Audio Response System) Member eligibility, claims status, payment status, service limits, service authorization status, and remittance advice.	1-800-884-9730 or 1-800-772-9996

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KEPRO Service authorization information for fee-for-service members.	https://dmas.kepro.com/
Provider Appeals DMAS launched an appeals portal in 2021. You can use this portal to file appeals and track the status of your appeals. Visit the website listed for appeal resources and to register for the portal.	https://www.dmas.virginia.gov/appeals/

Managed Care Programs	
Medallion 4.0, Commonwealth Coordinated Care Plus (CCC Plus), and Program of All-Inclusive Care for the Elderly (PACE). In order to be reimbursed for services provided to a managed care enrolled individual, providers must follow their respective contract with the managed care plan/PACE provider. The managed care plan may utilize different guidelines than those described for Medicaid fee-for-service individuals.	
Medallion 4.0	http://www.dmas.virginia.gov/#/med4
CCC Plus	http://www.dmas.virginia.gov/#/cccplus
PACE	https://www.dmas.virginia.gov/for-providers/long-term-care/
Magellan Behavioral Health Behavioral Health Services Administrator, check eligibility, claim status, service limits, and service authorizations for fee-for-service members.	www.MagellanHealth.com/Provider For credentialing and behavioral health service information, visit: www.magellanofvirginia.com, email: VAProviderQuestions@MagellanHealth.com,or Call: 1-800-424-4046
Provider HELPLINE Monday–Friday 8:00 a.m.-5:00 p.m. For provider use only, have Medicaid Provider ID Number available.	1-804-786-6273 1-800-552-8627
Aetna Better Health of Virginia	www.aetnabetterhealth.com/Virginia 1-800-279-1878
Anthem HealthKeepers Plus	www.anthem.com/vamedicaid 1-800-901-0020
Magellan Complete Care of Virginia	www.MCCofVA.com 1-800-424-4518 (TTY 711) or 1-800-643-2273
Optima Family Care	1-800-881-2166 www.optimahealth.com/medicaid
United Healthcare	www.uhccommunityplan.com/VA and www.myuhc.com/communityplan 1-844-752-9434, TTY 711
Virginia Premier	1-800-727-7536 (TTY: 711), www.virginiapremier.com

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