### **MEDICAID BULLETIN**

Last Updated: 07/12/2022

# Eligibility of Pregnant Individuals at the End of their Postpartum Period

The purpose of this bulletin is to serve as a reminder to providers delivering prenatal and postpartum care services to individuals of eligibility rules surrounding the end of the postpartum period for pregnant individuals. Most pregnant individuals are re-evaluated at the end of the 60-day postpartum period. Please see the below guidance for special processes during the COVID health emergency period.

#### **During the COVID-19 Public Health Emergency (PHE):**

- Most members enrolled in Medicaid for Pregnant Women and postpartum members enrolled in non-pregnancy related coverage are protected by the COVID-19 Federal (PHE) Maintenance of Effort and will not have benefits reduced or terminated unless they are reported deceased, move permanently from the state, or request closure of their benefits.
- Members enrolled in FAMIS MOMS, FAMIS Prenatal Care, or CHIPRA-214 individuals enrolled in Medicaid for Pregnant Women are re-evaluated at the end of their 60-day postpartum period for eligibility in other coverage groups and enrolled in ongoing eligibility or closed if no longer eligible as this population is not protected by the Maintenance of Effort.

#### **Post COVID-19 PHE:**

• After the end of the COVID-19 Public Health Emergency, all members must have their eligibility reviewed before reduction or closure of benefits. When individuals are found eligible for ongoing coverage, they are moved to a new coverage group with no break in eligibility.

When members have their eligibility reviewed, they may remain eligible for full or limited coverage. Individuals who have provided all information necessary to review their eligibility and are not enrolled in Medicare who are found ineligible for full coverage are referred to the Federal Marketplace to be evaluated for a Qualified Health Plan or Advanced Premium Tax Credits. Thank you for continuing postpartum care to these individuals and all of Virginia's members.

#### **PROVIDER CONTACT INFORMATION & RESOURCES**



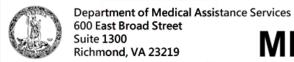
Department of Medical Assistance Services 600 East Broad Street Suite 1300 Richmond, VA 23219

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Virginia Medicaid Web Portal Automated Response System (ARS) Member eligibility, claims status, payment status, service limits, service authorization status, and remittance advice.	www.virginiamedicaid.dmas.virginia.gov
Medicall (Audio Response System)  Member eligibility, claims status, payment status, service limits, service authorization status, and remittance advice.	1-800-884-9730 or 1-800-772-9996
<b>KEPRO</b> Service authorization information for fee-for-service members.	https://dmas.kepro.com/
Provider Appeals  DMAS launched an appeals portal in 2021. You can use this portal to file appeals and track the status of your appeals. Visit the website listed for appeal resources and to register for the portal.	https://www.dmas.virginia.gov/appeals/
Inclusive Care for the Elderly (PACE) managed care enrolled individual, pro	inated Care Plus (CCC Plus), and Program of All- In order to be reimbursed for services provided to a poiders must follow their respective contract with the The managed care plan may utilize different guidelines are for service individuals.

than those described for Medicaid fee-for-service individuals.

Medallion 4.0	http://www.dmas.virginia.gov/#/med4
CCC Plus	http://www.dmas.virginia.gov/#/cccplus
PACE	http://www.dmas.virginia.gov/#/longtermprograms
Magellan Behavioral Health	www.MagellanHealth.com/Provider
Behavioral Health Services	For credentialing and behavioral health service
Administrator, check eligibility,	information, visit:
claim status, service limits, and	<u>www.magellanofvirginia.com</u> , email:
service authorizations for fee-for-	<u>VAProviderQuestions@MagellanHealth.com</u> ,or
service members.	Call: 1-800-424-4046
Provider HELPLINE Monday-Friday 8:00 a.m5:00 p.m. For provider use only, have Medicaid Provider ID Number available.	1-804-786-6273 1-800-552-8627
Aetna Better Health of Virginia	www.aetnabetterhealth.com/Virginia 1-800-279-1878
Anthem HealthKeepers Plus	www.anthem.com/vamedicaid 1-800-901-0020
Magellan Complete Care of Virginia	<u>www.MCCofVA.com</u> 1-800-424-4518 (TTY 711) or 1-800-643-2273



https://dmas.virginia.gov

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Optima Family Care	1-800-881-2166 <u>www.optimahealth.com/medicaid</u>
United Healthcare	www.Uhccommunityplan.com/VA
	and <u>www.myuhc.com/communityplan</u>
	1-844-752-9434, TTY 711
Virginia Premier	1-800-727-7536 (TTY: 711), <u>www.virginiapremier.com</u>