

To: VA Medicaid (FFS) Providers, Office Administrators, and Third-Party Administrators (TPA)

From: Carol Washington, DNP, MS, MHA, RN, NEA-BC, Senior Executive Administrator, Acentra Health

Date: January 3, 2025

Re: ANG Training for Non-users of ANG On-line Portal

In anticipation of the upcoming mandatory CMS Interoperability and Prior Authorization Final Rule, Acentra Health would like to provide ANG portal training to all fee for service (FFS) providers, office administrators and TPA that are currently not using our secure portal Atrezzo Next Generation (ANG).

Registration for the ANG Portal Training sessions is below:

Provider Portal System Training:

- Thursday, January 16, 2025 at 3 pm – [Registration](#)
- Thursday, January 30, 2025 at 3 pm – [Registration](#)
- Thursday, February 13, 2025 at 3 pm - [Registration](#)
- Wednesday, February 19, 2025 at 3 pm – [Registration](#)
- Monday, March 17, 2025 at 3 pm - [Registration](#)

Provider Administrator Training:

- Thursday, January 16, 2025 at 10 am – [Registration](#)
- Thursday, January 30, 2025 at 10 am – [Registration](#)
- Thursday, February 13, 2025 at 10 am - [Registration](#)
- Wednesday, February 19, 2025 at 10 am – [Registration](#)
- Monday, March 17, 2025 at 10 am - [Registration](#)

These training sessions will address the processes for uploading documentation to the Atrezzo Portal, as well as answer any questions about transitioning from fax and phone to direct data entry into Atrezzo.

If you are not a registered Atrezzo Provider, please contact Acentra Health Customer Service at (888) 827-2884 for assistance.

Providers may also access Acentra Health's Atrezzo Provider General System & Administrator FAQs <https://acentra.com/atrezzo-help/> for additional information, training videos, and instructions on how to self-register through Atrezzo.