

Discharge Function Process in Atrezzo (ANG)

Providers are now able to discharge **all** Behavioral Health services in Atrezzo (ANG). Information needed to complete a discharge includes:

Disposition & Reason	Living Arrangement	Employment Status	Requested End Date	Requested Discharge Date	Discharge Note
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To submit a discharge:

1. Log into ANG. **Search by the Case ID number** and select the **Clinical screen dropdown**.

The screenshot shows the Acentra ANG interface. At the top, there are navigation tabs: Home, Cases, Create Case, Consumers, Setup, Message Center (25), Reports, and Preferences. Below this, the 'Charge Context' is 'NATIONAL COUNSELING GROUP INC, Virginia Medicaid'. The case details for SHAYNE GRAHAM are displayed, including gender (M), date of birth (02/13/2010), member ID (041350698017), and contract (DMAS). The case ID is 241280305. The status is 'COMPLETED'. The 'Clinical' dropdown menu is highlighted with a green arrow, and the 'Discharge' option is circled in green.

2. In the Clinical screen options, select the **Discharge dropdown**. Select the **Discharge Disposition dropdown** and choose the discharge location or reason based on the case. Select the **Living Arrangement dropdown** and choose the discharge destination based on the case.

The screenshot shows the 'Discharge' dropdown menu. The 'Discharge' option is circled in green. Below it, the 'DISCHARGE' section is visible, with 'DISCHARGE DISPOSITION' and 'LIVING ARRANGEMENT' dropdown menus, both highlighted with green arrows.

3. Change the **requested end date** and add a **discharge date** based on when your client is leaving your care. Then select **Submit**.

The screenshot shows the 'REQUESTED END DATE' and 'ENTER DISCHARGE DATE' fields. Both fields are highlighted with green arrows. The 'REQUESTED END DATE' field contains '08/04/2024' and the 'ENTER DISCHARGE DATE' field contains '08/04/2024'.

If you have issues using the discharge function in ANG, please email vaproviderissues@acentra.com or call **804-622-8900** or **1-888-827-2884 (toll free)** for assistance.