Mobile Crisis Response

Last Updated: 10/19/2023

Admission Criteria

This service is available to any individual meeting the below criteria, regardless of the diagnosis.

Individuals must meet **all** the following criteria:
- The individual must be experiencing an active behavioral health crisis; **and**
- Urgent intervention is necessary to stabilize or prevent escalation of the individual's behavioral health crisis; **and**
- The individual or collateral contact reports at least one of the following:
    - suicidal/assaultive/destructive ideas, threats, plans or actions; **or**
    - an acute or increasing loss of control over thoughts, behavior and/or affect that could result in harm to self or others; **or**
    - functional impairment or escalation in mood/thought/behavior that is disruptive to home, school, or the community or impacting the individual's ability to function in these settings; **or**
    - the symptoms are escalating to the extent that a higher level of care will likely be required without intervention; **and**
- Without urgent intervention, the individual will likely decompensate which will further interfere with their ability to function in at least one of the following life domains: family, living situation, school, social, work, or community.

Continued Stay Criteria

Not available for this level of care. If additional units are needed, providers should submit a new registration form with the Managed Care Organization (MCO) or Fee-For-Service (FFS) Contractor and any necessary call center engagement in accordance with DBHDS guidelines. Individuals must meet admission criteria.

Discharge criteria

The individual shall be discharged when the individual no longer meets admission criteria and/or an appropriate aftercare treatment plan has been established and the individual has been linked or transferred to appropriate community, residential or in-patient behavioral health services.