

This reference document is for external users looking to request access to additional MES module roles.

Module	How to Initiate a Request for MES Module Role Access		For Questions
AIMS	Agencies	Register using this link: https://appeals-registration.dmas.virginia.gov/agency	Send an email to aimshelp@dmas.virginia.gov .
	Clients	Register using this link: https://appeals-registration.dmas.virginia.gov/client	
	Providers	Register using this link: https://appeals-registration.dmas.virginia.gov/provider	
CRMS	Send the request in an email to Crmsedisupport@dmas.virginia.gov for registration information to access eMLS, LOCERI, and/or PACE.		Send an email to Crmsedisupport@dmas.virginia.gov .
EDI	Send the request in an email to MESEDISupport@dmas.virginia.gov .		Send an email to MESEDISupport@dmas.virginia.gov .
EDWS	Send an email to the following ODA (PE) support team. <ul style="list-style-type: none"> katie.kinkenauer@dmas.virginia.gov rashmi.gupta@dmas.virginia.gov yamini.raju@dmas.virginia.gov 		Send an email to the following ODA (PE) support team. <ul style="list-style-type: none"> katie.kinkenauer@dmas.virginia.gov rashmi.gupta@dmas.virginia.gov yamini.raju@dmas.virginia.gov
EPS	Send the request in an email to DMASEDISupport@dmas.virginia.gov .		Send an email to DMASEDISupport@dmas.virginia.gov .
MMIS	Submit a MMIS Access Request form by email to securityhelp@dmas.virginia.gov . NOTE: Additional steps may be provided.		Send an email to securityhelp@dmas.virginia.gov .
PBMS	Send an email to the PBMS Contract Monitors. <ul style="list-style-type: none"> maryann.mcneil@dmas.virginia.gov kiara.jasper@dmas.virginia.gov 		Send an email to the PBMS Contract Monitors. <ul style="list-style-type: none"> maryann.mcneil@dmas.virginia.gov kiara.jasper@dmas.virginia.gov
PRSS Provider Portal	Providers	Enroll using this link: https://virginia.hppcloud.com .	Send an email to VAMedicaidProviderEnrollment@gainwelltechnologies.com .
	Delegates	Send the request to the Provider's Delegate Administrator.	
PRSS MCO Portal	ASOs	Send the request to the primary account holder (PAH).	Send an email to VAMedicaidProviderEnrollment@gainwelltechnologies.com .
	MCOs	NOTE: Additional steps may be provided.	

NOTE: Initial access to MES module roles is established at the time the user's MES account is created.